

Dr. Randy Martin

Email: drrandymartin@gmail.com

So that we know what your insurance coverage is, please call your insurance company and ask the following questions and email me the answers:

- *What is the name of your insurance co.?
- *Is your insurance an HMO, PPO, EPO or POS?
- *Does your insurance cover acupuncture when performed by a Licensed Acupuncturist? (if the answer is no, then there is no need to ask more questions.)
- *If an HMO, ask if you have to go to an acupuncturist in your HMO group only?
- *If an HMO, what is the name of your HMO Medical Group?
- *Does American Specialty Health Plan administer your insurance?
- *Does Facey Health Plan administer your insurance?
- *How many treatments are covered?
- *What is my deductible?
- *How much of the deductible is met already?
- *Does the deductible apply to acupuncture treatment?
- *What is the co-insurance and co-pay amount?
- *What is the particular problem you are wanting to be treated for?

- *Does the insurance cover the particular problem you are coming in for?

- *Is Dr. Martin on your provider list and if not, how can he apply to be on it?

- *What is the name of the person from the insurance company that you spoke with who provided you with the above information?

- *Please document the time and date of the call, just in case there is a problem getting them to pay in the future.

NOTE: if you are told that you have no insurance coverage, please ask me about a sliding scale. Also, if they tell you that you have no coverage, which is unusual, I recommend you call back and speak to a 2nd person or a supervisor.